



Healthcare risk management is complex and has a steep learning curve.

How do you give your new and experienced risk managers the “edge up” they need?

Our program empowers you to:

Reduce the learning curve for new hires

Ensure your team has the knowledge to perform successfully

Maximize learner retention with an engaging, hands on approach to education

Create unique opportunities for professional development

Improve practice competency and impact care delivery



Videos



Case studies



Interactive activities

Get the edge up:

Contact
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Med-IQ is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

Med-IQ is accredited as a provider of nursing continuing professional development by the American Nurses Credentialing Center's Commission on Accreditation.

Risk Management Development Program

Introduction to Risk Management 3 credits

Learn history, responsibilities, processes, and traditional versus enterprise risk management.

Behavioral Health Risk Management 2.5 credits

Identify and mitigate risk around suicide, self-harm, elopement, substance abuse, violence, and more.

Culture of Safety 2.5 credits

Explore frameworks, concepts, error causation and response, and punitive versus just culture.

Disclosure and Apology 4.25 credits

Gain tools to navigate difficult conversations and communicate compassionately and effectively.

Emergency Department Risk Management

3.25 credits

Examine ED risk exposures and learn methods to evaluate, analyze, and mitigate ED risk.

Enterprise Risk Management (ERM) 3.75 credits

Learn framework to integrate ERM into your organization and identify methods across 8 ERM domains.

Healthcare Occupational Risk 2.75 credits

Explore occupational risks from multiple angles and identify mitigation strategies.

Interface With Hospital Governance 2.5 credits

Examine the relationship between risk management and the governing body, plus risk management's role in clinician credentialing, privileging, and evaluation.

Key Laws and Regulations in Healthcare 3 credits

Explore case-studies, real-world outcomes, laws, and regulations using an ERM framework.

Legal and Regulatory Underpinnings for the Risk Manager 2.5 credits

Learn about these frameworks and lifecycle of violations specific to risk managers.

Occurrence Management 2.25 credits

Explore immediate and short-term response strategies to support a comprehensive event analysis.

Perinatal Risk Management 2.5 credits

Gain knowledge around childbirth, mother/baby patient care, security threats, and more.

Perioperative Risk Management 3.25 credits

Take a deep dive into care environment, equipment, adverse events, communication, and more.

Risk Analysis 3.5 credits

Explore improvement opportunities through FMEA and RCA, and develop actionable plans.

Risk Financing 2.25 credits

Learn the risk financing process and how to evaluate various approaches to financial loss.

Risk Identification 1.5 credits

Become familiar with proactive and reactive methods, barriers to event reporting, and strategies to overcome them.

Safety and Security 3 credits

Learn how to develop a safety plan, explore high-risk clinical areas, and prepare for emergencies.

Our modules are:

- ▶ **On-demand:** available when and where they are needed
- ▶ **Learner-driven:** with self-directed activities and discussion boards
- ▶ **Hands-on:** our engaging approach reduces learner fatigue

Ask us about forming a custom cohort for your team at reduced pricing

What our learners are saying:

“This course has been extremely beneficial as a new risk manager. I wish it would have been required prior to beginning this position. The content is well presented, easy to understand, and also thorough and appropriate.”

- New risk manager at a large health system in the northeast

“For me, it’s about stepping back and now looking at the broader picture. In my... role, one of my responsibilities is to ‘protect’ the nursing staff. Now I see my role as protecting the entire organization.”

- Experienced risk manager at a children’s hospital in the midwest

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